

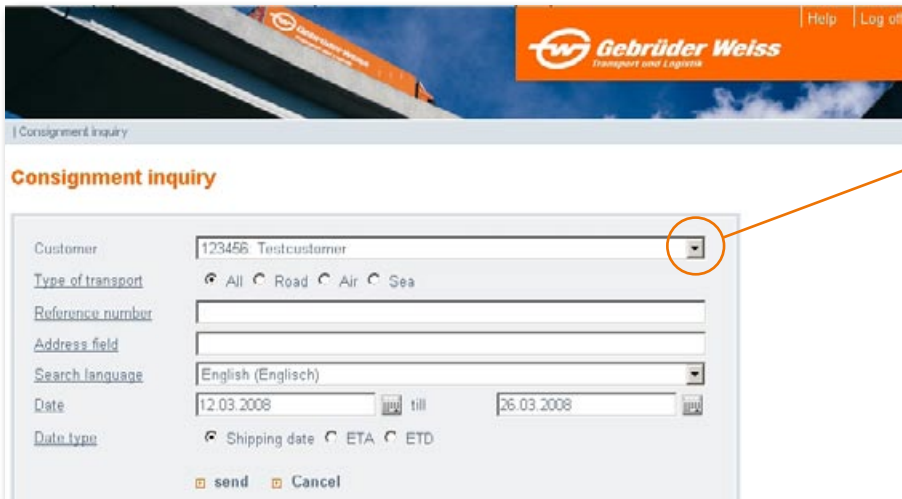
Look up online where your goods are.

Web-based consignment tracing with iSIS

User's Guide

1. Start

After you have accessed the information system iSIS using your user name and password, the following window will appear on your screen:



Consignment inquiry

Customer: 123456 Testcustomer

Type of transport: All Road Air Sea

Reference number:

Address field:

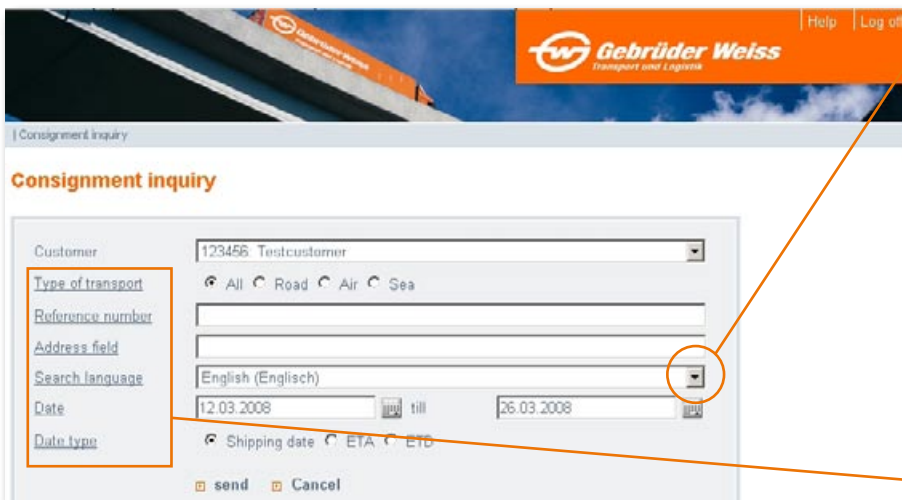
Search language: English (Englisch)

Date: 12.03.2008 till 26.03.2008

Date type: Shipping date ETA ETD

Click in this box. A pull-down menu appears from which you should select your **client number**.

Fig. 1



Consignment inquiry

Customer: 123456 Testcustomer

Type of transport: All Road Air Sea

Reference number:

Address field:

Search language: English (Englisch)

Date: 12.03.2008 till 26.03.2008

Date type: Shipping date ETA ETD

Here you can change the **search language**, if required. If you enter an address with language-specific characters, you have to select the corresponding language for the search to be carried out successfully.

If you click on an underlined expression a window with **explanatory notes** appears.

Fig. 2

2. Looking up an individual consignment

If you want to look up an individual consignment, please enter a **reference number** for the consignment here. This can be the order number, the barcode number or a marking number, for example. It is imperative that the number is complete.

When you have entered the number, start the query with this button. You come directly to the **consignment details**:

Fig. 3

Back to consignment query.
Back to consignment overview.

Position/consignment no	Order no.	Date	Weight	Colli
WOL174XXXXXX	195257	13.03.2008	431.00	2

Code	Description	Information	Receipt place	Date/Time
054	Sendung auf dem Weg zum Empfänger			13.03.2008 08:55
012	delivered - clean receipt		Schwaerzler	13.03.2008 08:45
052	consignment on main way			12.03.2008 20:23

E-mail	Telephone
service.wolfurt@gw-world.com	+43 (0)5574 696-0

Traffic lights system:

- consignment is on its way
- consignment is done
- consignment is not OK (lost, damaged, etc)

In addition to the “traffic lights system” the most important consignment information is listed here at a glance: **transportation**

Fig. 4

type, order number, date, consignor, consignee, weight and number of units. The position number is a number generated by Gebrüder Weiss to quickly identify consignments. It consists of a three-digit branch code for the branch it has been shipped from, and an identification number.

Consignment detail

Position/consignment no	Order no.	Date	Weight	Colli
HOH41XXXXXXX		11.10.2007	11,577.00	34

Ship-owner: CONTAINER LINE GMBH
Ship name: CONTAINER LINE GMBH

B/L	Departure port	Date	Arrival port	Date
099XXX-XX	HAM Hamburg	15.10.2007	SYD Sydney	25.11.2007

Consignor: Testconsignor AT-6961 Wolfurt
Consignee: Testconsignee AU-X JINDABYNE NSW 2627

Status history

Code	Description	Information	Receipt	place	Date/Time
099	individual text	EMPFANGSSPEDITEUR NICHT AN ISIS ANGESCHLOSSEN			12.10.2007 00:00
054	Sendung auf dem Weg zum Empfänger	LUSTENAU EMPTANGSHAFEN			12.10.2007 00:00

Container

E-mail: air-sea-wolfurt@gw-world.com
Telephone: 05574 696 0

If it is an Air or Sea Cargo consignment, you will find additional information here, such as shipping company, port of departure and arrival.

If you click on “container“ you will find a list of all containers belonging to your consignment.

Fig. 5

Consignment detail

Position/consignment no	Order no.	Date	Weight	Colli
WOL174XXXXXX	195257	13.03.2008	431.00	2

Consignor: Testconsignor AT-4021 Linz
Consignee: Testconsignee AT-6961 Wolfurt

Status history

Code	Description	Information	Receipt	place	Date/Time
054	Sendung auf dem Weg zum Empfänger				13.03.2008 00:55
012	delivered - clean receipt		Schwaerzler		13.03.2008 08:45
052	consignment on main way				12.03.2008 20:23

Packages **Proof of Delivery** **Invoice**

E-mail: service.wolfurt@gw-world.com
Telephone: +43.(0)5574. 696-0

The status history shows you what has happened to your consignment and when.

Fig. 6

Gebrüder Weiss
Transport and Logistics

Help | Log off

Consignment inquiry | Consignment overview | Consignment detail

Consignment detail

Position/consignment no.	Order no.	Date	Weight	Colli
LAU11XXXXXXX	0006XXXXXX	26.03.2008	0.55	1

Consignor
Testconsignor
AT-6923 Lauterach

Consignee
Testconsignee
SI-3204 DOBRNA

Status history

Code	Description	Information	Receipt	place	Date/Time
052	consignment on main way				26.03.2008 13:00

Proactive

Consignee *

if a proof of delivery for this consignment arrives

if a status change occurs

E-mail
service.lauterach@gw-world.com

Telephone
+43 5574 696

Proactive information: should we inform you when the consignment delivery note has arrived? Or if your consignment has an important change to its status (delivered, damaged, etc)? Enter your e-mail address here, indicate which information you want and send the whole form to us by clicking on "Request".

Fig. 7

Gebrüder Weiss
Transport and Logistics

Help | Log off

Consignment inquiry | Consignment overview | Consignment detail

Consignment detail

Position/consignment no.	Order no.	Date	Weight	Colli
LAU11XXXXXXX	0006XXXXXX	26.03.2008	0.55	1

Consignor
Testconsignor
AT-6923 Lauterach

Consignee
Testconsignee
SI-3204 DOBRNA

Status history

Code	Description	Information	Receipt	place	Date/Time
052	consignment on main way				26.03.2008 13:00

Proactive

Consignee *

if a proof of delivery for this consignment arrives

if a status change occurs

E-mail
service.lauterach@gw-world.com

Telephone
+43 5574 696

Do you have a question about the consignment? Here you can find the e-mail address and phone number of the branch responsible for your consignment.

Fig. 8

Gebrüder Weiss
Transport and Logistics

Help | Log off

Consignment inquiry | Consignment overview | Consignment detail

Consignment detail

Position/consignment no	Order no.	Date	Weight	Colli
WDL174XXXXXX	195257	13.03.2008	431.00	2

Consignor	Consignee
Testconsignor AT-4021 Linz	Testconsignee AT-6961 Wolfurt

Status history

Code	Description	Information	Receipt	place	Date/Time
054	Sendung auf dem Weg zum Empfänger				13.03.2008 08:55
012	delivered - clean receipt		Schwaerzler		13.03.2008 08:45
052	consignment on main way				12.03.2008 20:23

E-mail	Telephone
service.wolfurt@gw-world.com	+43 (0)5574 696-0

Fig. 9

Gebrüder Weiss
Transport and Logistics

Help | Log off

Consignment inquiry | Consignment overview | Consignment detail

Consignment detail

Position/consignment no	Order no.	Date	Weight	Colli
WDL174XXXXXX	195257	13.03.2008	431.00	2

Consignor	Consignee
Testconsignor AT-4021 Linz	Testconsignee AT-6961 Wolfurt

Status history

Code	Description	Information	Receipt	place	Date/Time
054	Sendung auf dem Weg zum Empfänger				13.03.2008 08:55
012	delivered - clean receipt		Schwaerzler		13.03.2008 08:45
052	consignment on main way				12.03.2008 20:23

E-mail	Telephone
service.wolfurt@gw-world.com	+43 (0)5574 696-0

Use these buttons to call up the following information:

Fig. 10

- If you click on “Proof of Delivery” (POD) a window appears showing the **electronic proof of delivery** for your consignment. The POD is available
 - within a few minutes, for scanner-supported deliveries
 - on the following day, for deliveries via collection/ delivery list
 - after the driver has returned to the depot and the delivery note has passed through our optical archive, for direct deliveries.
- If your consignment was carried as a **DPD package**, click on “DPD packages” and you will come directly to your packages life history.
- If you require a break-down of the **transportation costs** for this consignment, please click on “invoice”.
- If you click on “Packages” you come to a **list of all packages** on your consignment: